

# Johns Hopkins Medicine: A Woman's Journey

Situation Each year, Baltimore-based Johns Hopkins Medicine hosts *A Woman's Journey*, a highly acclaimed one-day health conference held the third week in November. The event features more than 40 faculty physicians conducting seminars on 30-plus topics that encompass today's most important women's health issues. The event is hosted in Baltimore and is attended by women representing a wide range of ages from the mid-Atlantic region and 21 states.

While the TDC team has been working with Johns Hopkins and *A Woman's Journey* for over 10 years, early in the relationship we saw that the photo-heavy approach supported by our client for its marketing materials presented major challenges in growing the appeal of the event and establishing a consistent, branded look-and-feel from year to year.

Solution We proposed a new creative approach that centered on a dramatic, singular illustration of a woman's face. Each year, the image would change, with a slightly different illustrative style and perspective, but would continue to be focused on a woman's face. This strategy allowed for a more universal appeal among different women, a more eye-catching presentation, and a memorable brand identity that still allowed for freshness every year.

This approach was adopted by Johns Hopkins Medicine and has served as the creative foundation for all of *A Woman's Journey* marketing materials for the past seven years. The cornerstone of the campaign is a direct mail invitation package that prominently features the illustration. Other campaign components include print advertising, posters, bi-monthly email newsletters, save-the-date mailers, Facebook posts, a registration website, PowerPoint templates, executive breakfasts, sponsorship sales, public relations, as well as a range of promotional items for use on the day of the event.

In addition, we have assisted Johns Hopkins Medicine in pursuing corporate sponsorships in conjunction with *A Woman's Journey*. Recently we helped create an exclusive solicitation for a targeted corporation to support the event in all markets. In Tampa/St. Petersburg, Florida, in partnership with All Children's Hospital, a Hopkins-affiliated pediatric center, the event serves as a cultivation tool to attract major donors. In 2014, the Baltimore event was sold out, with 1,400 people registered and nearly 400 wait-listed. The response to the 2014 event was the largest in history, with a 4.3% response rate to the invitation package and over 1,000 attendees. According to a follow-up survey Johns Hopkins Medicine conducts with attendees, the striking design of the materials and overall campaign consistency continue to be a major factor in the event's success.

ResultSince the change in creative approach, the popularity of A Woman's Journey has<br/>skyrocketed. We are now managing and administering A Woman's Journey in Baltimore<br/>and five cities in Florida—West Palm Beach, Tampa/St. Petersburg, Sarasota, and Naples.<br/>It has expanded to Washington, DC and plans are underway for the event to take place<br/>in Pennsylvania, California, and Canada. Overall, we have established ourselves as a<br/>trusted advisor and valued partner to Johns Hopkins Medicine.

## Overall

Overall satisfaction with event: 93.7% Likelihood of attending AWJ again: 96.5% 81.2% would seek an appointment with a Johns Hopkins physician as a result of attending the conference

#### Baltimore

Mail quantity – 32,000 Registered – 1,400 Response rate – 4.37% Wait-listed – 400 New attendees – 48.08% Previously attended – 51.92% Attendees from 21 states

#### West Palm Beach

Mail quantity – 9,000 Registered – 271 Response rate – 3.01% New attendees – 61.25% Previously attended – 38.75% Attendees from 9 states

## Naples

Mail quantity – 3,800 Registered – 250 Response rate – 6.57% New attendees – 51.20% Previously attended – 48.80% Attendees from 11 states

- annual conference identity
- branding theme

## Research Modes Used:

Stakeholder Interviews Prior-Year Results Review Database Research

& Woman's Journey. one day dedicated to your health.





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- save-the-date postcard
- print advertising
- banner stand



