The Johns Hopkins Bloomberg School of Public Health

Situation

The Johns Hopkins School of Public Health is the largest, oldest and most acclaimed School of Public Health in the world. Its reach extends globally through nine academic disciplines and over 45 centers and institutes. The School has over 1,500 students from 78 nations and is consistently ranked No. 1 by US News and World Report.

The School had recently changed its name (from "Hygiene and Public Health" to the "Bloomberg School of Public Health") and was about to embark on a major fundraising initiative but lacked a cohesive and coordinated brand identity. It sought a communications partner to manage an end-to-end re-branding program that would help develop a clear, coherent brand strategy for the School, lead to a better understanding of its mission and meaningfully differentiate it from the competition.

Solution We developed a multi-phased plan for the School. Starting with research, we designed and conducted a series of in-depth interviews with each of the School's major constituents, including faculty, staff, donors, alumni and board members. We conducted a competitive brand benchmarking study to understand how other public health institutions and like-minded organizations position and brand themselves. We also conducted a communications audit of over 100 pieces of the School's existing marketing and communications materials. This led to the development of a full needs assessment for the brand, the results of which were used to craft several strategic positioning platforms for the School. The most compelling positioning was identified through focused testing and became the core message to be delivered in every medium.

Once the positioning was established we created a new logo, tagline and a comprehensive set of brand guidelines and templates to ensure School-wide consistency of the new brand.

ResultWe established a strong positioning platform which was overwhelmingly embraced
by other schools of public health in the US and became the core message of the
Bloomberg School's donor outreach campaign. Our efforts created buy-in and consensus
as well as an appreciation of the importance of branding among a disparate group.
And we successfully launched the new brand at the start of the 2004 academic year. In
addition, the identity and branding campaign won a prestigious CASE award.

- positioning statement and tagline
- o logo
- o brand standards manual

As a leading international authority on public health, the Johns Hopkins Bloomberg School of Public Health is dedicated to protecting health and saving lives. Every day, the School works to keep millions around the world safe from illness and injury by pioneering new research, deploying its knowledge and expertise in the field, and educating tomorrow's scientists and practitioners in the global defense of human life.

Protecting Health, Saving Lives-Millions at a Time





Focus groups

Communications audit



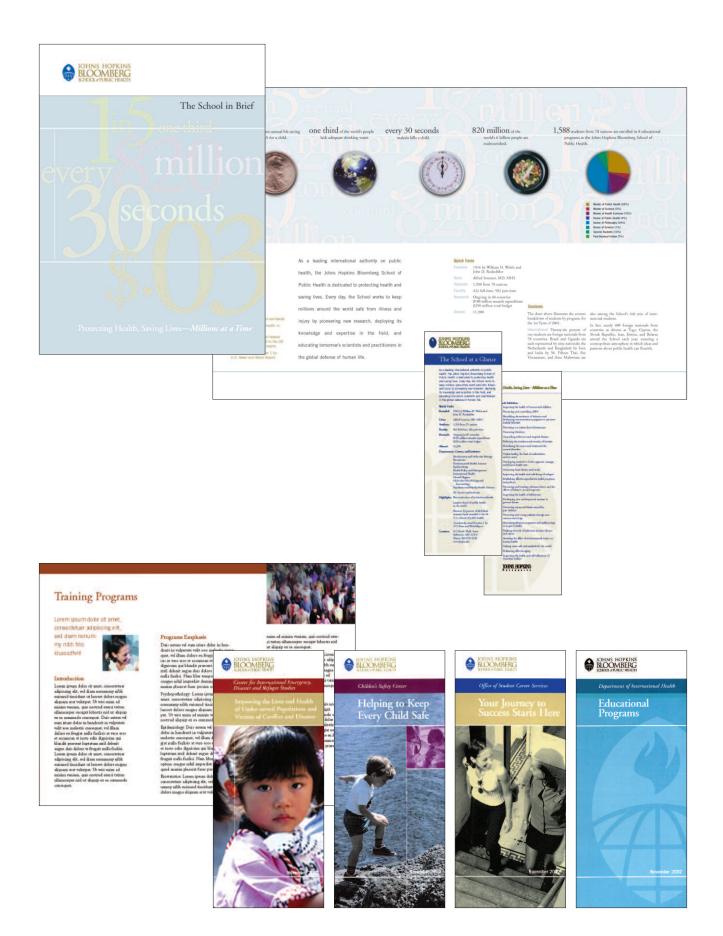
 portfolio folders and stationery system

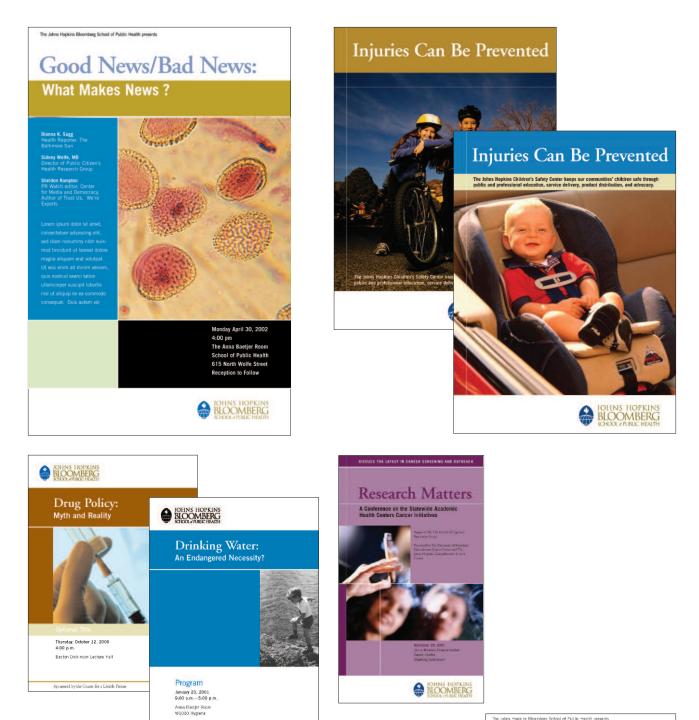
o newsletter and magazine



o overview brochure

- o school fact card
- o departmental brochures





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 identity standards intranet site

